

MARK MOWER
RAYEYS
SHINE HILL
SAFFRON WALDEN
CB11 3AZ

App.13

Issue 1

Dear Sirs

As part of our policy to maintain maximum service and satisfaction to our customers we are asking you to assess our service to you. Would you, therefore please complete the questionnaire below, as we consider that you, our customer is the best judge of the service we try to give. We can assure you that any comments you make will be carefully considered.

Yours faithfully

Mick Finney
Managing Director

Aspect of Service	Above Average	Average	Below Average
Helpfulness of staff	✓		
Technical advise rec'd	✓		
Speed of delivery	✓		
Quality of goods	✓		
Follow-up service	✓		

Any remarks: TEFLOTUM HAVE BEEN A PLEASURE TO DEAL WITH.
I CANNOT FAULT THEM AND WOULD RECOMMEND THEM.

Signed Mark Mower..... Position Productions..... Date 16th March '15
MANAGER